

Aclet Close Nursery School, Aclet Close, Bishop Auckland,

Co. Durham DL14 6PX

Tel/Fax 01388 603006 e-mail acletclose@durhamlearning.net

www.acletclose.durham.sch.uk



Exit survey: July 2021 leavers (19 out of 33 leavers)

1. How long did your child attend Aclet Close Nursery School?

2 years

2 years

2 years

1.5 years

2 years

2 years

15 months

2 years

1 year

2 years

2 years

3 years

2 years

From 2

Oct 2018

2 years

2 years

7 months

2 years

2. What were the main reasons for choosing Aclet Close Nursery School?

- I went there myself, great reputation, it's a lovely nursery

Lisa Jenkins Head Teacher

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- Multiple recommendations
- Prior children attended the nursery, one of the best if not the best in the area, staff are amazing and have so much to offer the children
- Good response from other parents, swimming lessons, loved first look around
- All siblings have attended, parents have great relationships with the staff, always feel like the children are well cared for
- It's a really good school, my sister told me about the school
- Used previously, liked the staff, because it is an independent nursery school
- Sibling attended
- Near my house, good reviews, good facilities
- Because I went as a child, close to home
- Recommendation, close proximity
- Close to home, wonderful reviews
- Staff, my knowledge and past experience with the nursery (attending), location
- Daughter went there, reputation, close to mam
- Close to home, I went there, to give time to decide on a primary school
- Structured learning, able to pay for sessions, wide range of activities
- Recommendation, local
- Closer to home, good reviews, family member attending
- Close to family for pick up, family (cousin) was attending

3. How did we meet these expectations? (Please tick one)

[] not at all [] partly [] mostly [✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓] fully

4. Was there anything during your child's time at Aclet Close Nursery School that you were significantly unhappy with? If so, which member of staff helped you to resolve the issue?

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Blank

Blank

Nothing

Everything about Aclet Nursery was perfect

Never

Blank

No

Blank

Blank

Blank

No

N/a

No

Nothing

Blank

No

No

I have not been unhappy with anything, they have gone above any expectations.

Blank

5. Was there a member of staff who particularly stood out to you? If so, why was this?

All staff go above and beyond for the children.

Mrs Staines, excellent teacher. Exactly the person you want your child to be looked after by.

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All of the staff equally but as a family we have known Lisa (head teacher), Mrs Staines (deputy head), Mrs Thompson and Mrs Beal for years – lovely nursery all staff go above and beyond.

Mrs Staines – very welcoming. Mrs Stout never had a lot of interaction but W-J always mentions how nice she is.

Mrs Staines you can see from the moment you meet she is passionate as a teacher and this shows in the relationship with pupils and their families.

All of you was.

Mrs Staines was our point of contact. Always helpful in a very difficult time.

Suzanne, fab teacher kids love her.

Mrs Beal and Mrs Staines for the educational toys given in lockdown.

Mrs Staines because H was always excited to see her at nursery. Very friendly and helped a lot with H's education.

All lovely.

Miss Staines always felt like she really listened and understood J, lovely personality, warm/friendly.

All the staff are amazing. But the impact Mrs Staines has had on M is amazing to see.

Mrs Staines, H had a good bond with her and she was really supportive.

Blank

Miss Stains – very engaging with children and enthusiastic

All staff have been amazing. Mrs Staines has really stood out very welcoming & friendly. S has really taken a shine to her.

Mrs Staines always greets the children, she's always very happy and makes a fuss of every child.

All of the staff are excellent but Mrs Staines stood out for us as J really took to her straight away.

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6. How could we help others to find us?

Blank

Blank

We spread the word on the nursery about how great it is and help people locate it as much as possible.

Advertise in Bishop Press.

More signage. A lot of people don't realise it's there.

Blank

Advert on local notice boards. Social media.

Blank

Facebook

Blank

Blank

Blank

More social media adverts.

Blank

Advert in Bishop Press or other publication

Blank

More active on social media eg Facebook.

Blank

Bigger social media presence

7. Do you have any suggestions as to how we can improve?

Blank

Blank

None – you all do everything and more

Blank

Blank

Blank

Keep doing what you're doing

Great nursery. E has ran in every day since she started, she loves the place, no improvement needed

Blank

No great nursery!

Blank

Not sure how as I have no faults to say

No all good!

Blank

Blank

Blank

The nursery and staff have all gone above and beyond for my family even helping drop S off when I was too unwell I couldn't be happier.

Nothing at all. Amazing nursery.

Going forward with Dojo more. I think putting more photos on there of the children and what they are up to would be lovely for parents to see.

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	I strongly agree	I agree	Not sure	I disagree
My child has been happy at Aclet Close Nursery School	XXXXXXXXXXXXXXXXXXXX			
I believe my child has been safe at Aclet Close Nursery School	XXXXXXXXXXXXXXXXXXXX			
The children at Aclet Close Nursery School are well-behaved	XXXXXXXXXXXXXXXXXXXX	X		
My child has been bullied at Aclet Close Nursery School				XXXXXXXXXXXXXXXXXXXX
Children get a good education at Aclet Close Nursery School	XXXXXXXXXXXXXXXXXXXX			
I have been offered opportunities to find out how my child has been doing at school (termly parent consultations and open door policy)	XXXXXXXXXXXXXXXXXXXX	X		
I believe that all children at Aclet Close Nursery School are valued	XXXXXXXXXXXXXXXXXXXX			
My child has Special Education Needs and the school has given them the support needed to succeed (please leave	X no SEN but medical & school have accommodated			



blank if your child does not have Special educational Needs				
I have felt involved in my child's education at Aclet Close Nursery School	XXXXXXXXXXXXXXXXXXXX	X	X	
Staff are approachable and professional	XXXXXXXXXXXXXXXXXXXX			
My child has had the opportunity to take part in activities and experiences at Aclet Close Nursery School	XXXXXXXXXXXXXXXXXXXX	X		
I would recommend Aclet Close Nursery School to family and friends	XXXXXXXXXXXXXXXXXXXX			

Any other comments:

(We are particularly interested in feedback about how you have found communications and suggestions for the future should restrictions ease) Our methods have been face to face contact at the door when dropping off/picking up children, Facebook, school website, newsletters, texts, letters, Clasdojo, phone calls, termly parent consultations by phone)

Blank

Blank

Nursery have always maintained fantastic communications, even during lockdowns the children always felt included and although missed their teachers they found joy in watching videos posted on Dojo and talking via phone calls. The nursery also arranged for books and activities to be dropped off at their homes, the nursery made sure the children had positive memories despite going through a global pandemic, I would never place my children into any other nursery.

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Communication has been excellent throughout and me and W-J will be sad to leave the Aclet its felt like part of our family.

L will miss you all very much.

It's the best school and that's where my next one will be coming. All the teachers are lovely they are always telling me what B has been doing when I go for him.

We are more than happy with communication and life at the nursery in a really horrible time. A huge thank you! Fantastic.

Face to face drop off/pick up works great, saves all the rushing in with lots of parents and children at one time.

Blank

I am so happy I chose this nursery, my child loves coming and is always excited to attend. The staff are very friendly and I know H will miss attending every week.

V has loved her time here. Thank you all so much.

Blank

During the last year the nursery has been amazing. The communication and gifts have been really invaluable. The staff really care and are passionate and that shines out and stands the nursery out from others.

Communication has been excellent, I love the weekly Facebook round up and pictures and Class Dojo as it gives the personal touch.

All staff are amazing and have helped her meet her potential. Keep being just as great as you are!

Texts-Teachers2parents have been very helpful and easily accessible.

I think you have done great through lockdown and kept in contact with families the best you could.

I am very happy with absolutely everything since K started here. My only regret is he didn't come sooner. All staff are very friendly and professional and go above and beyond for the children. K has really come out of his shell since starting and he's lots more confident. He will really miss it. Thank you so much.

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Communications have been excellent, especially in the lockdowns. Class Dojo has been brilliant. I would definitely suggest keeping things on that platform.

Lisa Jenkins Head Teacher