

Exit survey: July 2022 leavers (10 out of 29 leavers)

1. How long did your child attend Aclet Close Nursery School?

- 2 years
- 1 year
- 2 years
- From the age of 2 years old
- 2 ½ years
- 2 years
- 2 years
- 2 years
- 1 year
- 10 months

2. What were the main reasons for choosing Aclet Close Nursery School?

- Staff, reputation, how they prepare children for School
- How much they learn (social, emotional & physical), the staff, other children attended
- Was highly recommended, my Goddaughter attended, wonderful nursery
- Family members went, heard it's a nice Nursery
- Older siblings attended, close to where we live, great Nursery
- It was so close for me, I heard amazing things about it, it's got some fab reviews
- Good reviews, family attending, staff all very welcoming
- Was always told good things about the Nursery, very friendly

Aclet Close Nursery School, Aclet Close, Bishop Auckland,

Co. Durham DL14 6PX

Tel/Fax 01388 603006 e-mail acletclose@durhamlearning.net

www.acletclose.durham.sch.uk



- My first child attended, fantastic Nursery; staff are great, I wouldn't put my children anywhere else, best Nursery about
- Very good reports of how the staff are very good with children and their needs

3. How did we meet these expectations? (Please tick one)

[] not at all [] partly [] mostly [✓✓✓✓✓✓✓✓✓✓] fully

4. Was there anything during your child's time at Aclet Close Nursery School that you were significantly unhappy with? If so, which member of staff helped you to resolve the issue?

- N/A
- No!
- None
- No, if any concerns, always went to Lisa. No concerns
- N/A
- No
- N/A
- Blank
- Nope
- No issues at all

5. Was there a member of staff who particularly stood out to you? If so, why was this?

- Mrs Staines & Miss Garvey – due to being my children's Key Workers. All staff are amazing.
- Mrs Staines & Mrs Metcalfe, nothing is any trouble, always happy to help, my child always talks about them to other people, but all staff are amazing!

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- None, everyone was great.
- All staff were nice and kind.
- Miss Todd, she always asked how he was when he was unwell and did the same when his brother was unwell.
- All the teachers were amazing. Mrs Staines stood out a little more with helping my child when he couldn't talk.
- Mrs Staines, always very welcoming and approachable by children and parents/carers; always seemed interested in what activities were going on outside of Nursery.
- Mrs Staines, Mrs Hughes, Mrs Steggles, Miss Garvey. If I was ever worried about anything to do with my child or needed advice they were a great help.
- Mrs Staines, she is brilliant with my child and he adores her. All the staff are fantastic, so polite and always smiling.
- All staff are amazing but my child bonded more with Mrs Staines and Miss Barker.

6. How could we help others to find us?

- Blank
- Maybe leaflets given from Health Visitor/through doors
- Blank
- Word of mouth, social media
- Blank
- Blank
- Blank
- Blank
- Maybe leaflets posted through doors
- The same way I found out, by other parents word of mouth



7. Do you have any suggestions as to how we can improve?

- Blank
- No improvement needed!
- Nothing as everything was great apart from Covid spoiling a lot of things.
- N/A
- Blank
- Definitely not, Aclet Close Nursery is fab
- N/A
- No need for any improvement, an amazing Nursery, my kids have completely come out of their shells since joining. Amazing Nursery with great staff, very happy I picked Aclet Close Nursery.
- No improvement needed, fantastic Nursery to start with.
- None, perfect the way you are

	I strongly agree	I agree	Not sure	I disagree
My child has been happy at Aclet Close Nursery School	✓✓✓✓✓✓✓✓✓✓			
I believe my child has been safe at Aclet Close Nursery School	✓✓✓✓✓✓✓✓✓✓			
The children at Aclet Close Nursery School are well-behaved	✓✓✓✓✓✓✓✓✓✓	✓		
My child has been bullied at Aclet Close Nursery				✓✓✓✓✓✓✓✓✓✓

School				
Children get a good education at Aclet Close Nursery School	✓✓✓✓✓✓✓✓✓✓			
I have been offered opportunities to find out how my child has been doing at school (termly parent consultations and open door policy)	✓✓✓✓✓✓✓✓✓✓	✓		
I believe that all children at Aclet Close Nursery School are valued	✓✓✓✓✓✓✓✓✓✓ ✓100%			
My child has Special Education Needs and the school has given them the support needed to succeed (please leave blank if your child does not have Special educational Needs)	✓		✓	
I have felt involved in my child's education at Aclet Close Nursery School	✓✓✓✓✓✓✓✓✓✓	✓		
Staff are approachable and professional	✓✓✓✓✓✓✓✓✓✓			
My child has had the opportunity to take part in activities and experiences at Aclet Close Nursey School	✓✓✓✓✓✓✓✓✓✓			
I would recommend Aclet Close Nursery School to	✓✓✓✓✓✓✓✓✓✓			



family and friends	✓100%			
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Any other comments:

(We are particularly interested in feedback about how you have found communications and suggestions for the future should restrictions ease) Our methods have been face to face contact at the door when dropping off/picking up children, Facebook, school website, newsletters, texts, letters, Classdojo, phone calls, termly parent consultations by phone)

- Blank
- Fantastic Nursery! All staff are amazing. Always receive newsletters, texts with all information needed. Facilities for the children are fantastic. My child's progress from starting Nursery has been brilliant, her confidence and independence has come on so much as well, which is all down to how good the staff are with every child.

It has been amazing watching her grow and being able to see it on Class Dojo. Thank you for everything you have done for my child. We will miss you all!

- Blank
- Staff are always polite, any concerns they are happy to help. I have been kept up to date with things.
- Staff are welcoming and friendly, my kids are always excited to come to Nursery.
- Blank
- Blank
- Blank
- Brilliant Nursery, there's definitely no improvement needed. Best Nursery about. My first Son went to the Aclet followed by his Brother, then the baby will go to Aclet when he is old enough. Aclet staff go above and beyond, thank you for everything you have done for me and my boys.
- Blank