

Exit survey: July 2023 leavers (13 out of 31 leavers)

**1. How long did your child attend Aclet Close Nursery School?**

- 3 years
- 2 years 2 months
- 2 years
- 1 year
- 2 years
- Since September 22
- 2 years
- From 2 years old
- 2 years 9 months
- 2 years
- 10 months
- Blank
- 1 year 6 months

## 2. What were the main reasons for choosing Aclet Close Nursery School?

- Welcoming environment, excellent resources/do a lot in the community, go above and beyond for children and parents
- Family attended and recommended, cost
- Amazing reviews from friends and family, teachers, lovely setting
- Previous experience with nursery, use of hours (full days rather than half)
- Oldest went there, best nursery ever, all members of staff are brilliant
- Son attended and loved it, liked the idea of them doing swimming lessons, liked everything about the nursery and staff
- Sibling, amazing staff
- Sibling attended, close to home
- Siblings attended, it's an exceptional Nursery, we trust the staff
- Best Teachers/Nursery, brilliant with the children
- Recommendations, close to me, heard really good things
- Recommendations from friends/family, welcoming, friendly, helpful when arranging visits and sessions
- My other son attended 10 years prior



**3. How did we meet these expectations? (Please tick one)**

not at all    partly    mostly    fully

**4. Was there anything during your child's time at Aclet Close Nursery School that you were significantly unhappy with? If so, which member of staff helped you to resolve the issue?**

- Nothing
- No
- No nothing lovely nursery
- None
- Nothing we have never had an issue with this nursery
- Blank
- N/A
- N/A
- Blank
- Definitely not
- No
- Blank
- NO

**5. Was there a member of staff who particularly stood out to you? If so, why was this?**

- Mrs S – she was very reassuring when times got difficult, brilliant support for both me and my child.
- Mrs S, she continuously goes above and beyond
- Mrs S, Miss G have always gone above and beyond for my children but all the teachers are amazing
- All staff are amazing
- Mrs S, she has always gone above and beyond, both of my kids loved her
- All the members of staff went above and beyond to support my child and our family
- All staff have been amazing you can really tell they care about what they do and the children
- Mrs J – goes above and beyond to help you out however she can
- Mrs J, Mrs S, Mrs M, Mrs B, Miss N all deserve so much credit
- Mrs S, she's just fab all the teachers are amazing though
- Mrs M, my child loves her and frequently talks about her
- Mrs S, she is always friendly and enthusiastic and really knew F. Always helpful and supportive if I had any issues
- All the staff and teachers are amazing

## 6. How could we help others to find us?

- Keep up Facebook posts, word of mouth
- Blank
- Blank
- Blank
- More advertisement ie. Roundabouts etc.
- Social media, newspaper, Bishops Press
- Social media
- Blank
- Social media, showcase day
- Blank
- Blank
- Blank
- Social media has a big input

**7. Do you have any suggestions as to how we can improve?**

- Nothing – fantastic place for children to flourish
- Blank
- No need for improvement a lovely nursery with great teachers. So sad to see my boy leave I'd keep him here forever if I could.
- Blank
- No need for improvement we can't fault this nursery
- Blank
- N/A
- No, just keep being amazing
- Blank
- No
- More Dojo pictures, I loved getting those
- More stay and play sessions. F loved showing me where he played and all the wonderful experiences he participated in at Nursery
- No

Aclet Close Nursery School, Aclet Close, Bishop Auckland,

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	I strongly agree	I agree	Not sure	I disagree
My child has been happy at Aclet Close Nursery School	✓✓✓✓✓✓✓✓✓✓✓✓✓✓			
I believe my child has been safe at Aclet Close Nursery School	✓✓✓✓✓✓✓✓✓✓✓✓✓✓			
The children at Aclet Close Nursery School are well-behaved	✓✓✓✓✓✓✓✓✓✓✓✓✓✓			
My child has been bullied at Aclet Close Nursery School				✓✓✓✓✓✓✓✓✓✓✓✓✓✓
Children get a good education at Aclet Close Nursery School	✓✓✓✓✓✓✓✓✓✓✓✓✓✓			
I have been offered opportunities to find out how my child has been doing at school (termly parent consultations and open door policy)	✓✓✓✓✓✓✓✓✓✓✓✓✓✓			
I believe that all	✓✓✓✓✓✓✓✓✓✓✓✓✓✓			

Lisa Jenkins Head Teacher

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<b>children at Aclet Close Nursery School are valued</b>				
<b>My child has Special Education Needs and the school has given them the support needed to succeed (please leave blank if your child does not have Special educational Needs</b>				
<b>I have felt involved in my child's education at Aclet Close Nursery School</b>	✓✓✓✓✓✓✓✓✓✓✓✓✓✓			
<b>Staff are approachable and professional</b>	✓✓✓✓✓✓✓✓✓✓✓✓✓✓			
<b>My child has had the opportunity to take part in activities and experiences at Aclet Close Nursey School</b>	✓✓✓✓✓✓✓✓✓✓✓✓✓✓			
<b>I would recommend Aclet Close Nursery School to family and friends</b>	✓✓✓✓✓✓✓✓✓✓✓✓✓✓			



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### Any other comments:

(We are particularly interested in feedback about how you have found communications and suggestions for the future should restrictions ease) Our methods have been face to face contact at the door when dropping off/picking up children, Facebook, school website, newsletters, texts, letters, Clasdojo, phone calls, termly parent consultations by phone)

- Keep doing what you're doing.
- Thank you for helping us to give our son the best start. He has enjoyed every second of his Nursery journey and we will miss you all.
- Thank you so much for everything you have done for L and A, I can't put into words how grateful I am, my boys have had the best time being at your nursery, always happy, safe and loved, amazing nursery that I always recommend, so sad to see A leave, I'd keep them here forever if I could.
- All staff are friendly and amazing. I'm quite forgetful and unorganised due to metal health issues but staff always find a way to ensure my child doesn't miss out on anything. I hope one day my own grandchildren can return here and I'll be comfortable knowing they are being looked after by the best of the best.
- Blank
- The staff at Nursery have all been fantastic and very approachable. E has enjoyed every day at Nursery and the staff and the Nursery will be a huge miss not just to E but to us as a family.

They are all a lovely bunch and we're always greeted with a huge warm welcome.

- I cannot thank all of the staff enough for the support and care they have given to my family over the last 3 to 4 years whilst both my children have attended the Nursery. I could not have wished for a better Nursery we will be sad to say goodbye.
- Amazing Nursery
- We'll be sad to see E leave. We couldn't have asked for a more loving, supportive Nursery that always go way beyond their pay grade/job role. Thank you all.

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- Aclet Close Teachers are one in a million do anything and everything for not only the children but the families also. We are forever grateful for all the amazing years you all have looked after both my children.
- Blank
- Thank you for making F and our family feel so welcome from the first visit and every day since. He loves every second at Nursery and comes home telling me all about the wonderful things he has been learning.

You have always been so accommodating and understanding to our family situation which I really appreciate!

I can't thank you all enough for the love and care you have shown F, he has grown so much into a funny, clever, polite little boy who is going to miss you all so much.

- A huge thank you to all the staff members for making H's time there so special. You went above and beyond to help that scared little boy all that time ago settle into Nursery. Thank you all.

*Lisa Jenkins Head Teacher*