

Exit survey: July 2024 leavers (12 out of 30 leavers)

1. How long did your child attend Aclet Close Nursery School?

- 2.5 years
- 2 years
- 18 months
- Since Sept 2022
- 2 years
- Just over 2 years
- 2 years
- 2.5 years
- 2 years
- 17 months
- 2 years
- From Jan 2023

2. What were the main reasons for choosing Aclet Close Nursery School?

- The main reason was because it is a Nursery school with its own Head Teacher, good reputation - Ofsted report, family and professional links
- Qualified Teachers, recommendation from friends
- Referred from Portage as other children moved from there, extremely accommodating of EHCP parents, brilliant SEN support
- Mam went when she was little, close to home, heard good things
- My daughter chose it (for my Granddaughter)

**Aclet Close Nursery School, Aclet Close, Bishop Auckland,
Co. Durham DL14 6PX**

Tel/Fax 01388 603006 e-mail acletclose@durhamlearning.net
www.acletclose.durham.sch.uk



- Felt very welcoming and homely, staff were very kind and knowledgeable, made me feel at ease
- Wonderful staff, outdoor area, the fab Nursery and choice of toys
- Recommended
- Recommended by a friend, staff were very welcoming, friendly environment when viewing
- Reputation, provision (lovely resources), outside space
- All family attended, not heard a bad word, good Ofsted
- Sister had previously attended, impressed with Nursery

3. How did we meet these expectations? (Please tick one)

☐ not at all ☐ partly ☐ mostly ☒ fully

4. Was there anything during your child's time at Aclet Close Nursery School that you were significantly unhappy with? If so, which member of staff helped you to resolve the issue?

- No issues
- Blank
- N/A I never been unhappy with anything at the Nursery
- Nothing at all
- As far as I'm concerned we have had no issues but any issues are dealt with promptly
- Nothing at all!
- None
- None
- Blank

- Blank
- Nothing at all, A has loved it
- No issues

5. Was there a member of staff who particularly stood out to you? If so, why was this?

- All staff have been incredibly welcoming and supportive to A. However, Mrs Staines and Mrs Jenkins have not only supported our daughter(s) but also contributed our professional development (Father)
- Mrs Staines – always positive and enthusiastic, Miss Newton – I speaks highly of her
- All staff are amazing! However, Miss Barker went above and beyond with our son and is a fantastic member of staff
- All members of staff are amazing!
- All the staff have been fantastic
- Miss Garvey and Mrs Staines! The support from both has been incredible!
- All of the staff have been amazing
- All staff are lovely
- Mrs Staines, Miss Garvey, Mrs Metcalfe the support and care they have given I
- Mrs Jenkins – high standards and wanting the best for all, Mrs Beal – communication and understanding is excellent with parents and grandparents, Mrs Staines – being like a second Mum to H
- Mrs Emberson (A always talks about her)
- Mrs Staines. Very friendly and approachable

6. How could we help others to find us?

- Instagram account

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- Blank
- Maybe promote more on local social media pages
- Social media?
- The nurseries good reputation speaks for itself, people will find you
- More social media posts
- Blank
- Blank
- Social media posts
- Keep posting on Facebook. Keep engaging with current parents as definitely word of mouth works
- More social media coverage
- Social media advertisements

7. Do you have any suggestions as to how we can improve?

- Whilst we understand the additional workload involved the return of parent consultation meeting/telephone call would be welcome
- Increased feedback to parents about progress. Could there be a parents evening to discuss personal development and next steps?
- Nothing that I can think of
- Nothing, you are an amazing Nursery
- No just keep doing what you are doing
- No, I am more than happy with every aspect of the Nursery
- Blank
- None
- Blank

Lisa Jenkins Head Teacher

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- No perfect! Although what about a short weekly playgroup for under 3's then it is promoting what you offer
- Keep doing what you're doing!!
- Offer School lunches

	I strongly agree	I agree	Not sure	I disagree
My child has been happy at Aclet Close Nursery School	XXXXXXXXXXXXX			
I believe my child has been safe at Aclet Close Nursery School	XXXXXXXXXXXXX			
The children at Aclet Close Nursery School are well-behaved	XXXXXXXXXX	XX X (some swearing)		
My child has been bullied at Aclet Close Nursery School				XXXXXXXXXXXXX
Children get a good education at Aclet Close Nursery School	XXXXXXXXXXXXX			
I have been offered opportunities to find out how my child has been doing at school (termly parent consultations and open door policy)	XXXXXXXXXXXXX	X		
I believe that all children at Aclet Close Nursery School are valued	XXXXXXXXXXXXX			

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My child has Special Education Needs and the school has given them the support needed to succeed (please leave blank if your child does not have Special educational Needs)	xx			
I have felt involved in my child's education at Aclet Close Nursery School	xxxxxxxxxx	xx		
Staff are approachable and professional	xxxxxxxxxxxx			
My child has had the opportunity to take part in activities and experiences at Aclet Close Nursey School	xxxxxxxxxxxx			
I would recommend Aclet Close Nursery School to family and friends	xxxxxxxxxxxx			

Any other comments:

(We are particularly interested in feedback about how you have found communications and suggestions for the future should restrictions ease) Our methods have been face to face contact at the door when dropping off/picking up children, Facebook, school website, newsletters, texts, letters, Classdojo, phone calls, termly parent consultations by phone)

- Thank you for everything the Aclet Close Nursery School family did for both of our girls. They loved their time at the nursery due to the support and care shown by all the staff/ We are all sad that our time has finally come to an end.
- Blank
- Thank you so much to all the staff at the Nursery for being truly amazing. I have never been so comfortable leaving my child with special needs in someone else's care until now. I believe you really care for all the children and their development. I know my son

Lisa Jenkins Head Teacher

has flourished since joining your Nursery and has been a big part in his progress. Thank you for all of the support in the past 18 months from EHCP review to Afrid information, and DLA renewal support information, I will ever be so grateful for all you have done. I know my son will miss you all dearly!

- Thank you so much to all of you for the past two years. We couldn't have asked for a better start to A's education. We are very sad her time has come to leave. We will miss you all.
- A wonderful Nursery with brilliant staff. We thank you all for the help and support. H has been happy in your care.
- I would just like to say how grateful me and Dad are for every single one of you, for the support and help throughout O's time with you! The amazing progress he has made with his speech, self-regulation and his education has been incredible and you have all played the biggest part in getting him there. Special thank you to Mrs Staines for your help with everything and your patience for dealing with my never ending anxiety!
- Thank you for everything you have done for J. You're all amazing!! Would recommend to anyone.
- Lovely Nursery, friendly staff, W has loved being at this Nursery.
- All the Teachers at Aclet Close are fantastic. I would recommend this Nursery to anyone. Thank you for all the support.
- Thank you to everyone that has been involved with H's time at Aclet Close Nursery School. You have the basics i.e. routine, behaviour, high standards and organisations at the heart of everything you do and do it all so well. I liked the consistency of all adults saying/doing the same thing. You strive to provide a lovely provision and lovely experiences for all children and that's been so nice to see. Beyond happy and grateful for everything you've done for H. I wish the Nursery and staff all the very best for the future.
- You have all exceeded the level of expectation that you expect from an early years practitioner. I also would like to thank you for the time and effort you have put into A, she has come on leaps and bounds since attending!
- Blank