

**Aclet Close Nursery School, Aclet Close, Bishop Auckland,
Co.Durham DL14 6PX**

Tel/Fax 01388 603006 e-mail acletclose@durhamlearning.net
www.acletclose.durham.sch.uk



Exit survey: July 2026 leavers

1. How long did your child attend Aclet Close Nursery School?

2 years (x3)

1 year (x2)

1.5 years

2.5 years

3 years (x2)

2. What were the main reasons for choosing Aclet Close Nursery School?

Family went there

Great reviews from friends & family that had children previously attend

Brilliant reputation

Good recommendations

Close to home and K loved the nursery offer stay and play sessions

It's a fantastic nursery with fantastic staff – my older 2 boys attended also

Local and used with older children. Brilliant staff.

Location

Location, reviews

3. How did we meet these expectations? (Please tick one)

☐ not at all ☐ partly ☐ mostly ☒ fully

4. Was there anything during your child's time at Aclet Close Nursery School that you were significantly unhappy with? If so, which member of staff helped you to resolve the issue?

Nothing

N/A (x2)

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No (x5)

Absolutely not

5. Was there a member of staff who particularly stood out to you? If so, why was this?

Mrs Staines & Mrs Steggles

Mrs Metcalfe for the strong bond she built with my children! Mrs Staines always happy & welcoming, all staff are great 😊

No, everyone has been amazing

Mrs Staines

Mrs Staines but everyone is so lovely

Mrs Staines as she taught all 3 of my boys and they all loved her

All go above and beyond

Mrs Staines has been a massive help and support to ourselves and L over the last few months

No, all the staff were amazing

6. How could we help others to find us?

Blank (x3)

More presence on social media, e.g. Instagram (x2)

Keep up the good work

More advertising – posters

Word of mouth (x2)

7. Do you have any suggestions as to how we can improve?

Nothing, you are great

I think you're a perfect nursery! 😊

No (x5)

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Blank

More flexible session times

	I strongly agree	I agree	Not sure	I disagree
My child has been happy at Aclet Close Nursery School	9			
I believe my child has been safe at Aclet Close Nursery School	9			
The children at Aclet Close Nursery School are well-behaved	8	1		
My child has been bullied at Aclet Close Nursery School				9
Children get a good education at Aclet Close Nursery School	9			
I have been offered opportunities to find out how my child has been doing at school (termly parent consultations and open door policy)	8	1		
I believe that all children at Aclet Close Nursery School are valued	9			
My child has Special Education Needs and the school has given them the support needed to succeed (please leave blank if your	1			

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child does not have Special educational Needs				
	I strongly agree	I agree	Not sure	I disagree
I have felt involved in my child's education at Aclet Close Nursery School	8	1		
Staff are approachable and professional	9			
My child has had the opportunity to take part in activities and experiences at Aclet Close Nursey School	9			
I would recommend Aclet Close Nursery School to family and friends	9			

Any other comments:

- Wouldn't change the nursery for the world – be a big miss.
- Aclet Close Nursery is an absolutely amazing environment where my child has truly thrived. The incredibly supportive staff consistently go above and beyond, they have excellent communication values and keep us connected to our child's progress. Aclet Close show commitment to inclusive practice and create a warm, welcoming space where every child feels valued, respected and given the tailored [support] they need. I could not be more grateful to the dedicated team for providing such a positive nurturing foundation.

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- We can't thank everyone at the nursery enough for everything you have done for K. This was our 3rd setting and from the moment he walked through the door he absolutely loved it. Seeing him so happy and excited every day gave us so much reassurance. As a bilingual child, he received incredible support, and we could see his confidence grow every day. It's been amazing to watch how much he's developed during his time here. What really makes the nursery special is the people. Every member of staff is so kind, caring and genuinely invested in the children. You take the time to get to know not only the children but also their families – it means so much that you remembered our names and always took the time to speak with us. It created such a warm, welcoming atmosphere and made us feel like part of the nursery community. We are so grateful for the wonderful start you have given to K. We are sad to be saying goodbye but we will always have such happy memories of our time here. Thank you for everything – you have made such a positive difference to our family, and we would not hesitate to recommend the nursery to anyone.
- I could not ask for a better nursery for my children, every single one of them loved it. I'm sad to see my last baby leave. Staff go above and beyond. It is the best nursery about. Thank you for everything you all have done – you all will be missed.
- Blank (x5)